

Cooperative Programs VR Mod Frequently Asked Questions

1. How will the implementation of the new Vocational Rehabilitation Service Delivery (VRSD) Model affect cooperative programs?

The implementation of the new VRSD Model will streamline the Department's VR service delivery and enhance the quality and effectiveness of the services we provide to consumers. The centerpiece of the VRSD Model is the transition to a team approach when providing VR services to our consumers. VRSD Teams, consisting of counseling staff, "newly established" case service coordinators, "newly established" employment specialists, and support staff, will bring together complementary skills and expertise to better work with cooperative programs.

2. Will DOR counselor liaisons change as a result of the new VRSD Model?

The implementation of the new VRSD Model does not necessitate changes in liaison roles. The model establishes VRSD Teams that will be responsible for creating and maintaining relationships to meet local needs.

3. Does the new VRSD Model reduce the DOR's program budget for cooperative programs?

The new VRSD Model is not driven by budget reductions and is not intended to reduce cooperative contracts. The new VRSD Model has three primary goals:

- Goal 1: Cultivate a team environment that will support the recruitment and retention of qualified staff to provide exceptional services to consumers.
- Goal 2: Refine and standardize practices to provide timely, cost effective and quality services to consumers.
- Goal 3: Increase the number and quality of employment outcomes for consumers.

4. Will the implementation of the new VRSD Model change the scope of cooperative programs' contract services?

Cooperative contract services will continue to be based on local needs and performance. The implementation of the new VRSD Model is not intended to change cooperative programs' scope of work, services provided, or program goals.

5. How can I get additional information on the new VRSD Model?

For additional information about the new VRSD Model, visit the DOR website at: <http://www.dor.ca.gov/>

In addition, your local DOR contract administrator is available to respond to your questions.